

THE CHALLENGE

Organizations today are like living organisms, formed by several different and interdependent parts, working together through teams that are led by their managers. The cornerstone that relates these teams is “Communication” defined as follows:

Communication is the guarantee that what is wanted is understood in the way it is intended; that relationships are always impacted positively and that what should be done is actually done.

In this context, knowing how to communicate effectively is one of the great challenges of today's managers.

AUDIENCE

Individual Contributor, Supervisors and First Line Managers.

OBJECTIVES

Enable participants to communicate effectively, especially regarding:

- learning basic communication skills;
- knowing how to recognize their communication style;
- learning tools to flex their style to ensure effective communication.

FORMAT

- 1 pre-webinar (2 hours, 2-4 weeks prior to workshop) to contextualize the program and "to get to know" the participants / facilitator.
- One 8-hour workshop (using the experiential learning model):



- 1 post-webinar (2 hours, 4-6 weeks after the workshop), for updates and support on “going-forward”.